



Privacy Policy

Our contact details :

Name: Diane Simmons

E-mail: diane@thesoulwithin.co.uk

The type of personal information we collect

We currently collect and process the following information:

Personal identifiers, contacts and characteristics (for example, name, contact details including phone numbers and email).

How we get the personal information and why we have it?

The personal information we process is provided to us directly by you, to enable you to receive information from us about our services and events, mostly requested directly by you.

We use the information that you have given us in order to offer services to you.

Who do we share your information with?

We may share this information with Wix who host our website and other event hosting platforms such as Eventbrite but do not sell your data to third parties.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are: Legitimate Interests.

You can remove your consent at any time. You can do this by contacting the above email.

How we store your personal information?

Your information is securely stored both within a multifactor secure site and also using cloud based security software.

We keep your email and contact information whilst you are still subscribed to this website. If you wish to delete your data, you can unsubscribe or email us directly.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at diane@thesoulwithin.co.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at the same email above.

You can also complain to the ICO if you are unhappy with how we have used your data. ICO website: <https://www.ico.org.uk>